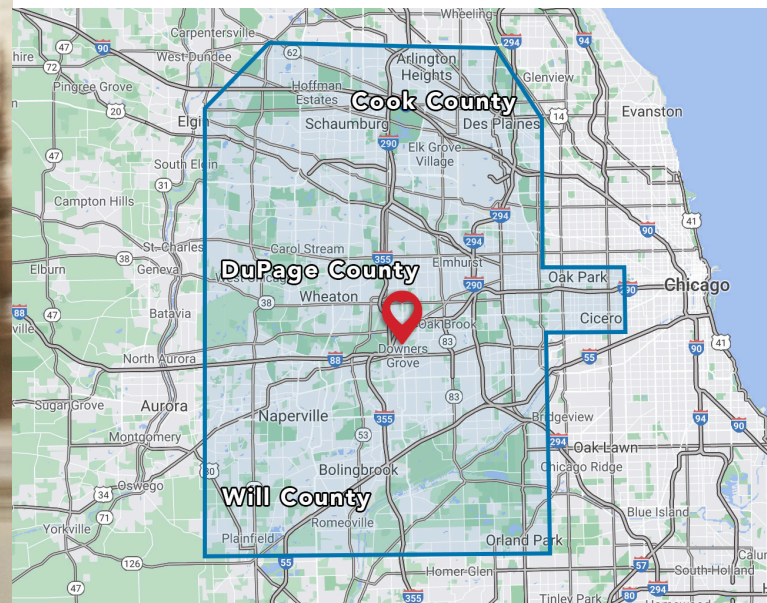


-  Engage in meaningful activities - body and mind
-  Assist with getting up and around the home safely
-  Provide personal assistance with toileting, bathing, dressing & grooming
-  Prepare nutritious meals and encourage hydration
-  Assist with medication reminders to minimize missed doses or mistakes
-  Provide help with household chores, laundry light housekeeping
-  Transportation assistance to and from errands, appointments and special events
-  Help with pet care too!

Assistance Home Care's team of professional caregivers can help provide a great start to the day and throughout. Our trained and knowledgeable team is committed to brightening up each and every day and encourages our clients to stay active and engaged in their favorite activities to help keep the mind and body fit.

## Our Service Area

Call us today for a free in-home assessment.  
**331-260-0444**



**AssistanceHomeCare.com**

1544 Ogden Ave.  
Downers Grove, IL 60515  
**331-260-0444**



License #3002059



## When Moving Isn't An Option...

*We are committed to assist in honoring one's wishes to stay at home and enrich the journey of aging with compassion, dignity and respect.*

**AssistanceHomeCare.com**



## Honoring One's Wishes to Remain at Home

Providing ongoing care and assistance for someone you love is never easy. Give yourself a well-deserved break and the peace of mind knowing that your loved one is safe, happy and as independent as possible at home.





## Our Story

**We are committed to caring for people who care for people.**

Growing up in the house “on the corner” was truly special. Mom cared not only for our family, but for the whole neighborhood. When Alzheimer’s knocked at her door, our family answered the call to care for her the way she cared for us. For five years, we provided daily care for mom while supporting dad and raising our three small children on top of juggling everything else that goes along with a busy life. Honoring our parents’ wishes to stay at home was one of the most difficult, yet personally rewarding experiences of our lives.

This journey helped us identify the incredible need that exists for families caring for a loved one at home. We dedicate each and every day to helping those family caregivers who are helping support their family’s foundation and honoring their loved one’s wishes to remain safe and as independent as possible at home.

**Allen and Sally Serfas**

Family Owned  
and Operated



## Our Approach

**We work with each family to develop a customized and flexible care plan to meet your unique needs and goals.**

We are committed to educating families about the benefits of in home care and the various options that can provide the best support.

Through our free in home Discovery Visit, we take the time to understand each person’s unique situation, personality and goals to ensure that we find the right team to exceed the family’s expectations.

- We have no minimums and no service length commitments to worry about.
- We can assist a family with 24/7 round the clock care as well as short visits lasting only an hour.
- Your schedule and hours can easily be adjusted according to one’s ever changing care needs.

We strive to exceed our clients’ expectations by following up and following through. We provide a high level of touch via our network of offices and our Office Care Teams which provide us the opportunity to visit regularly to ensure that we consistently go above and beyond to provide our families with only the highest level of in home care.



## Our Team

**Our Care Professionals live and breathe our Core Values each and every day.**

### Our Team is committed to:

- Brightening the day of our clients’ lives
- Putting our client and their needs first
- Helping honor their wishes
- Being reliable and dependable
- Being present, patient, and professional
- Taking initiative at every opportunity
- Learning to better serve and understand our clients and their unique needs
- Communicating clearly, early, and often

### Our Care Professionals are:

- W-2 employees, insured & bonded
- Registered with Illinois’ Health Care Worker’s Registry (HCWR) which conducts an extensive background screening
- Subject to behavioral based pre-employment screening and a knowledge skills assessment
- Subject to pre/post hire drug screenings
- In possession of a valid driver’s license and a safe driving record
- Provided continuous hands on training and support to best assist and serve their clients

*You can have peace of mind knowing that your loved one is receiving the best care and support from Assistance Home Care.*

