Assistance Home Care

Established 2011

Supporting Your Family's Foundation



When Moving Isn't An Option…™

Our Mission: We are committed to assist in honoring one's wishes to stay at home and enrich the journey of aging with compassion, dignity and respect.

AssistanceHomeCare.com



- Engage in meaningful activities - body and mind
- Assist with getting up and around the home safely
- Provide personal assistance with toileting, bathing, dressing & grooming
- Prepare nutritious meals and encourage hydration
- Assist with medication reminders to minimize missed doses or mistakes
- Provide help with household chores, laundry and light housekeeping
- Transportation assistance to and from errands, medical appointments or special events
- Private Duty Nursing Care available too!

Honoring One's Wishes to Remain at Home

Providing ongoing care and assistance for someone you love is never easy. Give yourself a well-deserved break and the peace of mind knowing that your loved one is safe, happy and as independent as possible at home.

Assistance Home Care's team of professional caregivers can help provide a great start to the day and throughout. Our trained and knowledgeable team is committed to brightening up each and every day and encouraging our clients to stay active and engaged in their favorite activities to help keep the mind and body fit.



Our Story

We are committed to caring for those who care for others.

Growing up in the house "on the corner" was truly special. Mom cared not only for our family, but for the whole neighborhood. When Alzheimer's knocked at her door, our family answered the call to care for her the way she cared for us. For five years, we provided daily care for mom while supporting dad and raising our three small children on top of juggling everything else that goes along with a busy life. Honoring our parents' wishes to stay at home was one of the most difficult, yet personally rewarding experiences of our lives.

This journey helped us identify the incredible need that exists for families caring for a loved one at home. We dedicate each and every day to helping those family caregivers who are helping support their family's foundation and honoring their loved one's wishes to remain safe and as independent as possible at home.

Allen and Sally Serfas
Family Owned
and Operated



Our Approach

During our free in-home Discovery Visit, we work with each family to develop a customized care plan to meet your loved one's unique needs and goals.

How We Can Help

Responsive and Ready to Assist

Our Team can meet with your family as early as same-day and can coordinate care quickly for Clients needing emergency-start services.

Full Service Home Care Solutions

Whether you need help short-term, respite for a family caregiver or a loved one requires full-time or 24/7 care, our Team can assist!

Flexibility Without Compromise

Should your care or schedule needs change, you aren't locked in. Our Team is flexible to make accommodations as things may change.

Providing Peace of Mind with Our:

- ✓ Care & Safety Program + Home Visits
- ✓ Rapid-Response Back Up Caregivers
- ✓ Online Family Care Portal Access
- ✓ Client Service Pledge Guarantee



Dedicated to Peace of Mind

Our Care Professionals live and breathe our Core Values each and every day.

Our Professional Care Standards

- ✓ Dependable, presentable, prepared Caregivers who respect your time and home.
- ✓ Skilled Caregivers equipped to provide confident, personalized in home support.
- ✓ Responsive Caregivers and a Team that listens, communicates, and takes concerns seriously.
- ✓ Thoughtful care that honors your loved one's wishes, preferences, and individuality.

Our Standards. *Your Peace of Mind.*

Discover the complete story behind our Service Pledge & guarantee during your complimentary in-home Discovery Visit with our Team.

Our Care Professionals are:

- W-2 employees, insured & bonded
- Registered in accordance with local state registries (FCSR) which conduct an extensive criminal background screening
- Subject to multiple interviews, behavioral pre-employment screening and in-person orientation with knowledge assessment
- Subject to pre + post hire drug screenings
- In possession of an active driver's license, valid auto insurance & a safe driving record
- Provided 12+ annual hours of training & support to best assist and serve their clients

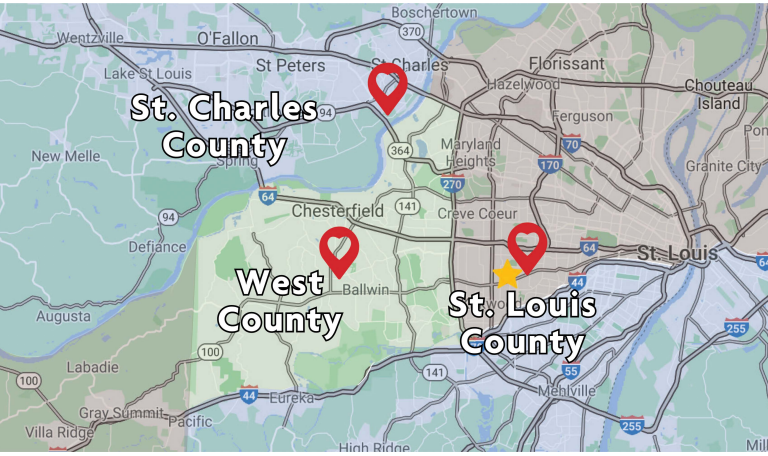


Our Commitment To You

Should you feel that our service falls short of this pledge, simply call us and let us know within 24 hours of the visit. Our Team wants to make it right. That's why we are willing to waive up to 100% of the visit. In the words of our Owner, we'll simply ask, "What happened, and how can we make it better for tomorrow?".

Our Locations

We have local neighborhood offices to serve and support you better. Call us or visit us today for a free in-home assessment.



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St. Charles County
2234 Bluestone Drive
St. Charles, MO 63303
636-724-4357

St. Louis County
9893 Manchester Road
St. Louis, MO 63119
314-631-1989

West County
53 Clarkson Road
Ellisville, MO 63011
636-200-2909

★Training Home
1409 Salem Hills Drive
St. Louis, MO 63119
314-631-1989

Dedicated New Client Intake Line

Connect With Our Team!

314-466-3227

BBB A+ Accredited Business
Great Place To Work.
We Use Home Care's Because We Care HCP Experience Management Top Feedback Program
Missouri Alliance for Home Care
Home Care Association of America